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Alvis, Inc. Provides Notice of Privacy Incident

180 DEGREE IMPACT.

Columbus, OH – April 27, 2022 – Alvis is providing notice of a recent incident that may affect the security of some information pertaining to individuals. The confidentiality, privacy, and security of information in Alvis’ care is one of the highest priorities and Alvis takes this incident very seriously. Please note, Alvis has **no indication** that anyone’s information has been subject to actual or attempted misuse in relation to this incident.

What Happened? On or about February 16, 2022, Alvis became aware of suspicious activity occurring on its network. Alvis immediately took steps to secure its network and launched an investigation with the assistance of third-party experts to determine the nature and scope of the incident. While the investigation is ongoing, on March 14, 2022, the investigation determined that certain files on the network were subject to unauthorized access by a third party. As such, Alvis started providing notice of this incident on April 21, 2022.

What Information Was Involved? The potentially accessed information varies by individual, but may include first and last names, Social Security numbers, drivers’ license information, dates of birth, health insurance information, medical treatment information, and financial account information.

What Are We Doing? Alvis takes this incident and the security of personal information in its care very seriously. Upon learning of this incident, Alvis moved quickly to investigate and respond to this incident, assess the security of our systems, and notify potentially affected individuals. As part of its ongoing commitment to the security of information, Alvis is reviewing and enhancing existing policies and procedures to reduce the likelihood of a similar future event. Alvis is also notifying state and federal regulators, as required.

For More Information. We understand that you may have questions that are not addressed. **If you have additional questions, please call the dedicated assistance line at 844-993-2764 Monday through Friday, from 9:00 AM to 9:00 PM EST** (except U.S. holidays), or write to Alvis at 2100 Stella Court, Columbus, OH 43215. Alvis recommends that potentially impacted individuals follow the recommendations in the letter they received and contact the call center with any questions.

What You Can Do. We sincerely regret any inconvenience this incident may have caused. We encourage you to remain vigilant against incidents of identity theft and fraud, to review your account statements, and to monitor your credit reports for suspicious activity. Under U.S. law you are entitled to one free credit report annually from each of the three major credit reporting bureaus. To order your free credit report, visit www.annualcreditreport.com or call, toll-free, 1-877-322-8228. You may also contact the three major credit bureaus directly to request a free copy of your credit report.

You have the right to place a “security freeze” on your credit report, which will prohibit a consumer reporting agency from releasing information in your credit report without your express authorization. The security freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a security freeze to take control over who gets access to the personal and financial information in your credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be

charged to place or lift a security freeze on your credit report. Should you wish to place a security freeze, please contact the major consumer reporting agencies listed below:

Experian

P.O. Box 9554
Allen, TX 75013
1-888-397-3742

www.experian.com/freeze/center.html

TransUnion

P.O. Box 160
Woodlyn, PA 19094
1-888-909-8872

www.transunion.com/credit-freeze

Equifax

P.O. Box 105788
Atlanta, GA 30348-5788
1-800-685-1111

www.equifax.com/personal/credit-report-services

In order to request a security freeze, you will need to provide the following information:

1. Your full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. Date of birth;
4. If you have moved in the past five (5) years, provide the addresses where you have lived over the prior five years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver's license or ID card, military identification, etc.);
7. If you are a victim of identity theft, include a copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft.

As an alternative to a security freeze, you have the right to place an initial or extended "fraud alert" on your file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer's credit file. Upon seeing a fraud alert display on a consumer's credit file, a business is required to take steps to verify the consumer's identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should you wish to place a fraud alert, please contact any one of the agencies listed below:

Experian

P.O. Box 9554
Allen, TX 75013
1-888-397-3742

www.experian.com/fraud/center.html

TransUnion

P.O. Box 2000
Chester, PA 19016
1-800-680-7289

www.transunion.com/fraud-victim-resource/place-fraud-alert

Equifax

P.O. Box 105069
Atlanta, GA 30348
1-888-766-0008

www.equifax.com/personal/credit-report-services

You can further educate yourself regarding identity theft, fraud alerts, security freezes, and the steps you can take to protect yourself by contacting the consumer reporting agencies, the Federal Trade Commission, or your state Attorney General.

The Federal Trade Commission can be reached at: 600 Pennsylvania Avenue NW, Washington, DC 20580, www.identitytheft.gov, 1-877-ID-THEFT (1-877-438-4338); TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. You can obtain further information on how to file such a complaint by way of the contact information listed above. You have the right to file a police report if you ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, you will likely need to provide some proof that you have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and your state Attorney General. This notice has not been delayed by law enforcement.